

## How can Users Access OPIC?

The users of the Information Centre can access the service via:

- Walk-ins
- Telephone (800-OPIC /6742)
- Email ([opiccentre@gmail.com](mailto:opiccentre@gmail.com))
- Mail
- Facsimile (625-9419)

Requests and enquiries will be responded to via:

- In-person
- Telephone
- Email
- Mail
- Facsimile



## Older Persons INFORMATION CENTRE

OPIC operates from  
8:00am to 4:00pm  
Monday through Friday



THE REPUBLIC OF TRINIDAD AND TOBAGO  
Social Development and Family Services

**DIVISION OF AGEING**

# O.P.I.C

OLDER PERSONS INFORMATION CENTRE



CL Building #39-43 St. Vincent Street,  
Port of Spain

Call: 800-OPIC (6742)

Email: [divisionofageing@gmail.com](mailto:divisionofageing@gmail.com)



### What is the Older Persons Information Centre (O.P.I.C)?

The Older Persons Information Centre, commonly referred to as OPIC was developed by the Division of Ageing as a component of its Public Education Ageing campaign, to serve as a Help Desk

The Division of Ageing was established in 2003 in the former Ministry of Social Development to operate as an umbrella agency with overall responsibility for coordinating initiatives on ageing and older persons (that is persons aged 60 years and over) in Trinidad and Tobago.

Launched in 2005, OPIC operates as the principal interface between the Division and the public.

### What are the functions of OPIC?

OPIC serves as a referral unit within the Division of Ageing, linking the elderly with key services available to them through both public and private agencies. In this regard, its main functions are to:

Provide information on inquiries about Homes for the Aged

Receive information on abuse cases regarding the elderly and make appropriate referrals for assistance

Refer users to providers of medical equipment and services

Facilitate access to caregivers  
Offer information on legislation related to older persons

Supply contact information for services related to older persons



### Who can use OPIC?

OPIC's goal is to reach the widest cross-section of users and respond in the most suitable manner. Its services can be sourced by:

Older Persons

Caregivers of older persons

Family members of older persons

Organizations, students and individuals seeking data on projects that relate to older persons

NGO's, CBOs and FBOs promoting programmes, projects and activities for older persons

Anyone with an interest in the care and well-being of the elderly