

# How Can Users Access OPIC

The users of the Information Centre can access the service via:

- Walk-Ins
- Telephone (800-OPIC / 6742)
- Email (opic@social.gov.tt)
- Mail

Requests and enquiries will be responded to via:

- In-person
- Telephone
- Email
- Mail



# Older Persons Information Centre

**OPIC operates from  
8:00 AM to 4:00 PM  
Monday through Friday**



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 [opic@social.gov.tt](mailto:opic@social.gov.tt)

 Head Office: CL Financial Building  
39-43 St. Vincent Street, Port of Spain

 [www.social.gov.tt](http://www.social.gov.tt)

 800-OPIC (6742)

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Government of the Republic of Trinidad and Tobago  
Ministry of the People, Social Development and Family Services



# O.P.I.C

Older Persons Information Centre

800-6742

## What is the Older Persons Information Centre (O.P.I.C)?

The Older Persons Information Centre, commonly referred to as OPIC was developed by the Division of Ageing as a component of its Public Education Ageing campaign, to serve as a Help Desk.

The Division of Ageing was established in 2003 in the former Ministry of the People, Social Development to operate as an umbrella agency with overall responsibility for coordinating initiatives on ageing and older persons (that is persons aged 60 years and over) in Trinidad and Tobago.

Launched in 2005, OPIC operates as the principal interface between the Division and the public.

## What are the functions of OPIC?

OPIC serves as a referral unit within the Division of Ageing, linking the elderly with key services available to them through both public and private agencies. In this regard, its main functions are to:

- Provide information on inquiries about Homes for the Aged.
- Receive information on abuse cases regarding the elderly and make appropriate referrals for assistance.
- Refer users to providers of medical equipment and services.
- Facilitate access to caregivers.
- Offer information on legislation related to older persons.
- Supply contact information for services related to older persons.

## Who can use OPIC

OPIC's goal is to reach the widest cross-section of users and respond in the most suitable manner. Its services can be sourced by:

- Older Persons
- Caregivers of older persons
- Family members of older persons
- Organizations, students and individuals seeking data on projects that relate to older persons.
- NGO's, CBOs and FBOs promoting programmes, projects and activities for older persons

Anyone with an interest in the care and well-being of the elderly

